

Make It Personal v2 Frequently Asked Questions

Find non-version specific Frequently Asked Questions and responses at:

<http://messengerstationery.com/RTBImages/MIPFrequentlyAskedQuestions.pdf>

Q: What equipment/minimum requirements are needed to run MIPv2?

A:

- A Windows or Mac Desktop PC
- A broadband internet connection (>3MB/sec avg. download speed)
- A printer, preferably color, and laser (toner)

Q: Do I need a new login/password?

A: No, if you are an existing MIP user, your same login will get you into MIPv2

Q: Will all my account information from MIP v1 still be available (cases, designs, custom templates/design elements/texts)?

A: Yes! Everything saved in your current MIP account is still present, in fact MIP and MIPv2 share the same database where all this is stored. In fact, any changes saved to anything in one version will be there in the other version.

Q: Will MIPv2 run on an iPad/tablet?

A: Since MIPv2 is written in HTML5, it's possible that one might be able to access the site from a tablet, HOWEVER – It is NOT advisable to try to work in this manner, as there just isn't enough screen real estate. Generally speaking, tablet devices are content consumption devices, not content creation devices. For the best MIPv2 experience you are going to want a desktop monitor, keyboard and mouse.

Q: Will I be able to use Chrome/other browsers to access MIPv2?

A: Yes. MIPv2 is written in HTML5, and no longer depends on Silverlight for operation. Theoretically, any HTML5 compliant internet browser should work, however MIPv2 has been tested using Internet Explorer, Mozilla Firefox, Apple Safari, and Google Chrome,

Q: Will I still be able to import case data from our Management Software?

A: Absolutely, this functionality remains unchanged.
